

KO eHEALTH

Frequently Asked Questions

What services does KOTM provide?

KO Telemedicine (KOTM) delivers clinical, educational and administrative services via videoconferencing and advanced information communication technologies to First Nation communities in Ontario.



What is a telemedicine consult?

Telemedicine is the use of and in order to provide at a distance. It helps eliminate distance barriers and can improve access to medical services that would often not be consistently available in distant rural communities. It is also used to save lives in critical care and emergency situations.

How do you make a telemedicine referral?

The health care professional located at the patient site fills out a KO Telemedicine Patient Referral Form. The form requires a physician's signature. Once the form is signed, it is then faxed to the KO Telemedicine confidential fax at 1-807-735-1089.

The KO Telemedicine Scheduler will begin the process of scheduling the clinical referral and will follow up with the Community Telemedicine Coordinator in the patient's community.

KO Telemedicine transforming the way you receive health care.



What is a CTC?

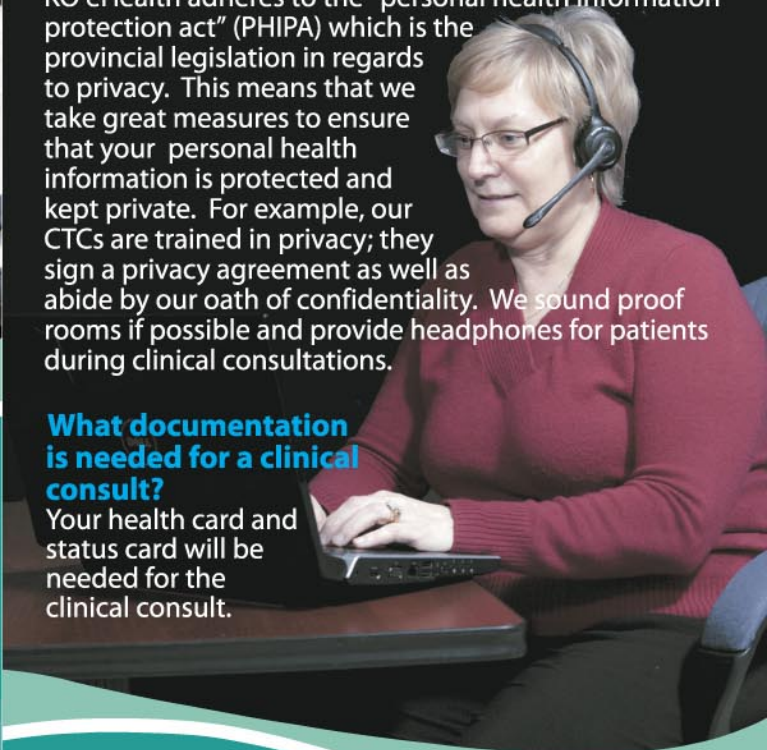
CTC stands for Community Telemedicine Coordinator. The CTCs ensure the delivery of quality telehealth services in their communities. S/he plans, promotes and organizes all uses of the telehealth system and participates as a team of regional CTCs who work together to acquire the skills and knowledge required to provide the best service possible to telehealth clients.

How do I know my information is kept private and secure?

KO eHealth adheres to the "personal health information protection act" (PHIPA) which is the provincial legislation in regards to privacy. This means that we take great measures to ensure that your personal health information is protected and kept private. For example, our CTCs are trained in privacy; they sign a privacy agreement as well as abide by our oath of confidentiality. We sound proof rooms if possible and provide headphones for patients during clinical consultations.

What documentation is needed for a clinical consult?

Your health card and status card will be needed for the clinical consult.



Keewaytinook Okimakanak eHealth

12 Dexter Road P.O. Box 340
Balmertown, ON P0V 1C0
Phone: 807.735.1381
Fax: 807.735.1089
www.telemedicine.knet.ca



www.knet.ca

A program proudly delivered by the Northern Chiefs Council